



**HEAD OFFICE - Unit 2, 105 Broadway
 Bassendean WA 6054
 PO Box 3433
 Bassendean WA 6942
 Ph: 08 9377 0080
 Fx: 08 9377 0399**

INDEPENDENT LANDROVER SPECIALIST

TERMS AND CONDITIONS

IN CONSIDERATION of you granting credit/agreeing to sell goods to us we, the Proprietors of the Business / Company Directors , declare and agree as follows:

- (1) The information given is true and correct in all respects.
- (2) Your account will be a 30 day account and will be paid within 30 days from the date of purchase of the goods.
- (3) We will promptly advise you in writing of any changes to the business/Company/Trustee
- (4) We will pay any collection costs including legal expenses and debt collection commissions incurred in obtaining payment as an addition to our account.
- (5) Should there be a constitutional change in the Business we will notify you in writing of the change and agree that until notification in writing from you accepting the change is received, we agree to accept liability as if no such change had taken place.
- (6) We will pay interest on all overdue amounts at the current rate of bank interest on credit card accounts calculated from the due date for payment of the account up to and including the date of payment.
- (7) No goods will be ordered unless we/the company has the capacity to pay the invoiced price.
- (8) We, the person(s) named and described, will guarantee on a continuing basis the payment by the business/Company to the Creditor of all monies now due and owing from time to time in respect of credit given inclusive of costs in sub-clauses (4) and (6) above.
- (9) I/We have received a copy of the current conditions of sale and confirm that purchase of goods from D R Rovacraft Pty Ltd indicates acceptance of these terms.
- (10) Advice in Good Faith: We shall not be held liable for technical advice or assistance given in good faith, but which we are not contractually bound to provide. It shall not be assumed that we are experts in areas outside the scope of the contract. Furthermore, we shall not be liable for any advice given in relation to any matter arising under the contract unless we give that advice in writing and confirm in writing that we are qualified to give that advice.
- (11) The customer acknowledges that D.R. Rovacraft Pty Ltd is supplying goods which have been manufactured by third parties. The customer shall be entitled to the benefit of any Manufacturer's Warranty in respect to such goods. Warranty of all goods sold is strictly limited to replacement of faulty parts and/or at the discretion of the manufacturer.
- (12) The customer acknowledges that D.R. Rovacraft Pty Ltd accepts on responsibility whatsoever for any manufacturer's warranty or claim howsoever arising from the use of these goods, whether singularly or in combination with other products.

RETURNS SUBJECT TO THE FOLLOWING CONDITIONS

All goods returned must be authorised prior to return, by calling or emailing Rovacraft and acquiring a GRN (goods returns number).
 Goods returned without prior approval or GRN will not be processed.
 All parts returned must have the original or a copy of the invoice.
 Parts must not have been used or sealed packages opened as they will be deemed unsaleable.
 Parts must be in original packaging, unmarked and in a saleable condition.
 Goods returned after 14 days are subject to a 15% re-stocking charge.
 Parts returned that were correctly supplied will incur a 15% re-stocking charge.
 No credit after 28 days.
 No credit will be given on any part brought in or made to order.
 No credit will be given on workshop manuals, CD's or DVD's.
 No credit will be given on any part that has been fitted.
 No credit will be given on electrical items, Especially E.C.U's , B.E.C.M's and Control Units.
 Items short supplied or damaged must be notified in writing (Email or Fax) within 7 days of invoice.
 Goods returned without a GRN will be returned to the customer at the cost of the customer.
 Parts being returned are to be at the cost of the customer.

WARRANTY

New / genuine parts	12 months – 20,000 kms
New / non genuine parts	6 months – 10,000 kms
Recondition parts	6 months – 10,000 kms

